

30 November 2018

System Operator  
c/- John Clarke  
General Manager Operations and Innovation  
By email to [john.clarke@transpower.co.nz](mailto:john.clarke@transpower.co.nz)

Grid Owner  
c/- Mark Ryall  
General Manager Grid Service Deliver  
By email to [mark.ryall@transpower.co.nz](mailto:mark.ryall@transpower.co.nz)

Dear John and Mark

**Request for information on events leading to and implementation of the planned HVDC outage 22 to 27 November 2018**

1. MEUG has today written to the Electricity Authority requesting a market performance enquiry into the events leading to and implementation of the planned HVDC outage 22 to 27 November. A copy of that request is attached.
2. As noted in paragraph 3 of the letter to the Authority we request the following information:
  - a) From the system operator, a list of Customer Advisory Notices (CAN's) advising the market of the forthcoming outage and CAN's during the outage.
  - b) From the system operator and the grid owner a list of communications between the two parties leading up to and during the outage. At this stage we do not wish to see details of those communications. By communications we mean standard outage process communications through to extraordinary communications undertaken for this event such as a list of meetings or special information requests. After viewing the list, we may request further details of specific communications.
  - c) Any cost-benefit-analysis used by the grid owner that traded-off the costs or benefits to Transpower with the costs or benefits to its customers or considered changing the planned timing of the outage.
  - d) Any cost-benefit-analysis by the system operator and similarly any by the grid owner that considered the change in risks following the uncertainty on gas supply following the Pohokura gas pipeline fault in mid-September.
3. As noted in the attached letter to the EA there is urgency to conduct a review of this event. Hence, we hope the System Operator and Grid Owner will be able to provide the requested information as soon as possible. We would prefer to receive information as you collect it rather than wait for all information in one package. To avoid any doubt this request is made in terms of the Official Information Act.

Yours sincerely



Ralph Matthes  
Executive Director